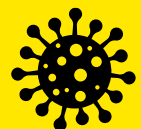
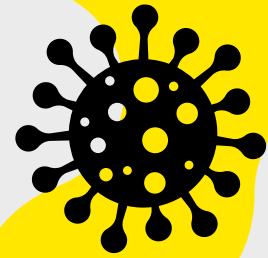
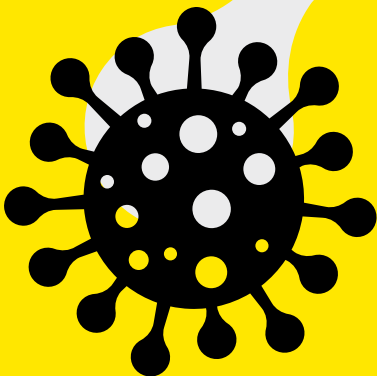




# BACT NEVER WENT AWAY

Burton Albion Community Trusts  
response to the Covid-19 Pandemic

**1st March 2020 to 31st August 2020**





# OUR RESPONSE DURING COVID-19

## WE NEVER WENT AWAY



**752 Emergency parcel deliveries**



**264 Individual referrals from other organisations**



**46 Weekly supermarket shops for individuals and/or families**



**102 Co-operative Food deliveries by BACT volunteers**



**23 Weekly dog walks**



**4147 Care Packages and Activity Packs delivered**



**15 Pharmacy deliveries**



**1097 Volunteer hours**





## JACK BROWN

**Jack is 7 years old and attends William Shrewsbury Primary School. He takes part weekly in BACT's Advanced Development Centre Football programme and also enjoys taking part in the multi-sports holiday camps.**

### Q. How has lockdown effected your child?

Initially it was exciting, the weather was good and outdoor play was possible, and it was like a holiday. As time has passed Jack missed his peer contact at school and certainly missed his sporting activities. Whilst outdoor play was possible with family members, the garden did not replicate his activities. Jack needed more attention to help him stay active.

As lockdown progressed Jacks physical activity decreased and he gained some weight. Jack continued to miss his peers, and while some meetings were possible, they were few. The family have embraced new technologies such as Zoom & Teams and Jack enjoyed these but missed social contact.

### Q. What BACT activities has your child taken part in during/since lockdown?

Summer Zoom sessions - activity based, Summer Zoom tactical sessions, Summer Zoom Q&A's - Callum Wilson, Neil Warnock, Jeff Winter, BACT ADC Tuesdays and Summer Multi Sport Camps.

### Q. How have taking part in these BACT activities effected your child?

All of them have given Jack a focus and something to look forward to. The Zoom activities with ball & cones gave him practical football

sessions to concentrate on, ideas for practice and something to talk to family about to describe what he had been doing with this time. The Q&A sessions also gave Jack an activity to look forward to, time spent with his dad. Together they could listen, share stories and think about how some of the advice and discussions may affect Jacks development and ideas to think about.

Just in time came the return of the on-site ADC. We were becoming concerned of a little weight gain and rustyness its terms of his skills. The 8/10 person sessions were perfect for Jack to get his boots on, certainly look forward each week to playing with his peers and picking up new skills and development. Jack needed to get his legs moving and put his brain back into thought about actually playing football again.

The summer camps were excellent, Jack just loved them, being out playing sports & games with peers. He had many stories about the different games he had played and experienced and how he so much enjoyed it. Jack said thank you to his mum for putting him forward and booking the courses.

The activities have certainly made the summer lockdown much easier than it could have been. The whole family and Jack have certainly appreciated them.



## OSCAR DRURY

**Oscar is 7 years old and attends Repton Primary School. He takes part in BACT's Advanced Development Centre Football weekly programme and also enjoys taking part in the multi-sports holiday camps.**

"Oscar couldn't go back into school at all, so he did start to feel alone when trying to play certain games at home. Oscar attended the holiday club 2 days a week and the advanced development centre on a Tuesday evening.

I feel that the development centre sessions started at just the right time for Oscar, he needed to be challenged both mentally and physically after been with his younger siblings at home so much. He was very excited to see his friends again at the Tuesday sessions and to make new ones at the holiday club.

From a parents point of view I think the different discipline from the coaches helped him at home, as he'd been out of school for so long.

I think all the staff at BACT have done an amazing job during the pandemic. I felt like Oscar was safe with the guidelines and procedures introduced. Thanks so much."



## MARK WILFORD

**Mark is 64 and lives alone. Mark's health has been poor. He has had heart operations but was also recently diagnosed with testicular cancer and he has had to undergo gruelling chemotherapy treatment.**

Mark's life was severely affected by lockdown. He's been unable to leave his house which has meant that he has felt socially isolated. Mark was struggling to get his own food so used the last of his credit to call Staffordshire County Council for a food parcel. Burton Albion Community Trust then contacted Mark to see how we could support him through this time. Discovering that he did not have any credit we contacted O2 on his behalf who very kindly put an extra £5 onto his mobile. This allowed him to be able to contact his landlord who agreed to help him with his weekly shopping. Mark only had cash and a cash point

card meaning he could not do any form of online/ telephone shopping so his landlord would collect cash and go do his shopping. Following this it became apparent that Mark was feeling very low due to being the only person in the house with just his cat for company. Burton Albion Community Trust arranged a weekly befriending call to help alleviate the isolation.

Mark is very much looking forward to getting back to normality and being able to see his favourite Burton Albion FC team play. This is just one of many stories and has only been possible with your support, so thank you.



"I still get glum days but I have noticed a difference in the way I now feel in comparison to the start of lockdown. It's my highlight of the week talking to Shaun and I really look forward to it. I would highly recommend calling BACT for support if you find yourself in the same position."

## JOHN BISHOP

**80 year old John lives alone and has had a tough year with his health. John's only son Dan was unable to provide the support his Dad needed in lockdown due to having to self-isolate with his Mum who was also extremely vulnerable.**



"The support Burton Albion Community Trust have provided my Dad and I, has made a difficult past few weeks bearable. My Dad turned 80 at the start of the COVID-19 crisis, but he had already had a difficult few month's health-wise after a fall before Christmas triggered a sudden decline that saw him hospitalised three times in as many weeks. He picked up an infection in his first stay and now has a catheter, he requires a hip replacement, is diabetic, and has now been diagnosed with a heart condition too.

He lives alone, and I'd spent the start of this year trying, largely unsuccessfully, to source some help for him as he was finding it difficult to cope. He could make it to the village shop on his mobility scooter but would struggle to walk around the store, so I was looking after most of his shopping. However, when this Coronavirus thing came along I was caught between a rock and a hard place as my Mum lives with me and she is over 70 and asthmatic, and what kept me awake at night at the start was catching and passing it on to either of them.

As the situation unfolded it became obvious, we'd need help from somewhere, but finding where to access it proved difficult until we were signposted to Burton Albion Community Trust. They have been brilliant in arranging volunteers to find out what shopping my Dad needs to be making sure it gets to him safely. Knowing someone was prepared to help with his food shopping when I might not be able to be a huge weight off my mind.

We were happy enough, but Burton Albion Community Trust went even further. Like a lot of older people, the situation with Coronavirus left my Dad feeling quite isolated and abandoned at first, but Burton Albion Community Trust arranged for him to get a phone call every week just for a chat. Shaun Barker has been phoning my Dad, and he's really appreciated the calls even though as someone who has never been to a football match in his life I did have to explain who he was - "I had a call off Shaun Barker earlier", my Dad said after the first call, "he's nice young lad who works for Burton Albion Community Trust, I don't know if he used to play football..." Discovering Burton Albion Community Trust and finding out first-hand the support they provide has been brilliant, and my Dad has already been discussing with me how we can try and support the Trust in return".

**Dan Bishop, Son.**

# DELIVERY DURING COVID-19

## HEADLINE STATISTICS



**5694**  
Hours of BACT sessions



**4597**  
Visits to BACT sessions



**1094**  
Virtual Extra Time Hub attendances



**12st 8lbs**  
accumulative weight loss on FIT Brewers

### We had:

- **626 engagements** with our virtual football delivery
- **859 engagements** with our "Back on the Grass" delivery
- **90 children** per week at Advanced Development Centres since lockdown

### 113 engaged in our DCMS loneliness project:

- 31 by phone
- 34 face-to-face
- 48 attended a drop-in day with support from 10 NCS graduates

### We supported 390 key worker/ vulnerable children in schools across East Staffordshire.

Participation was 67% male and 33% female.

### We had 73 participants on Building Better Opportunities, our Employability programme with:

- 229 Phone calls
- 283 Job applications
- 14 into employment and training

### BACT Summer Holiday Camp had 1039 attendances with:

- 390 Hours of holiday activity
- 52.22% male participation, 47.78% female





## Individuals and Families who have been supported by Ward area:

- Abbey
- Anglesey
- Bagots
- Barton under Needwood
- Branston
- Brizlincote
- Burton
- Crown
- Eton Park
- Heath
- Horninglow
- Churnet
- Needwood
- Rolleston
- Shobnall
- Stapenhill
- Stretton
- Tutbury and Outwoods
- Weaver
- Winshall
- Yoxall

“2020 has been dominated by COVID-19 and the national lock down. Having been asked to lead the county-wide response to ensure people without access to food didn’t go without I can honestly say that the support that the County Council received from BACT, and the football club, was exceptional from the very start. When I called Matt (and Ben) back in March there wasn’t a moment’s hesitation in them making available anything I needed.

As a consequence of our continued partnership over 600 essential food parcels were delivered to some of East Staffordshire’s most vulnerable residents. We could not have done this without BACT at our side and we are very grateful for the support they provided in the communities’ hour of need!”

### Wayne Mortiboys

Strategic Delivery Lead  
Staffordshire County Council



## INSPIRING OUR COMMUNITIES

As we come to the end of our 2017-2020 strategy ‘Inspiring Our Communities’, we adapt to a changing world in the delivery of our Covid-19 response. We are so proud of our staff and volunteers and look forward to exploring new ways to continue to inspire and support our community.

01283 246 207

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